



# Business Process Management – Process Intelligence

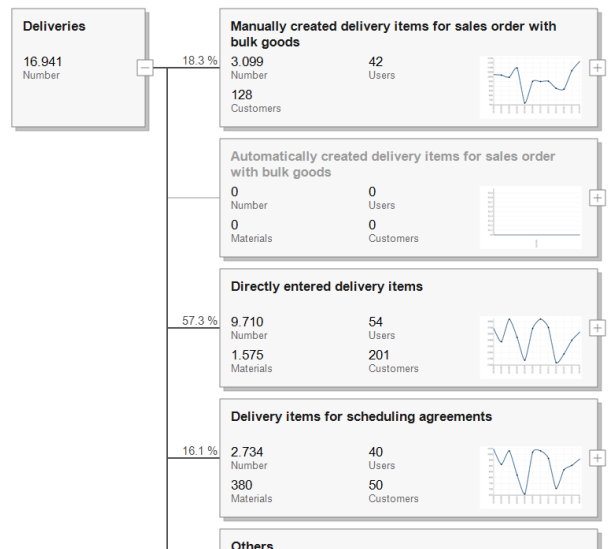
Analyze and monitor your business processes

The first step toward more efficient business process management is to systematically analyze your organization's key metrics and system usage with the aid of reference structures. The use of key metrics is essential for monitoring and controlling process performance – and continually improving business processes.

Process Intelligence helps you track the development of your processes over several months. It spots current process irregularities, recognizes tendencies toward future irregularities, and recommends improvements. What's more, the trend and usage indicators point out scope of usage and indicators of risk.

## > YOUR NEED

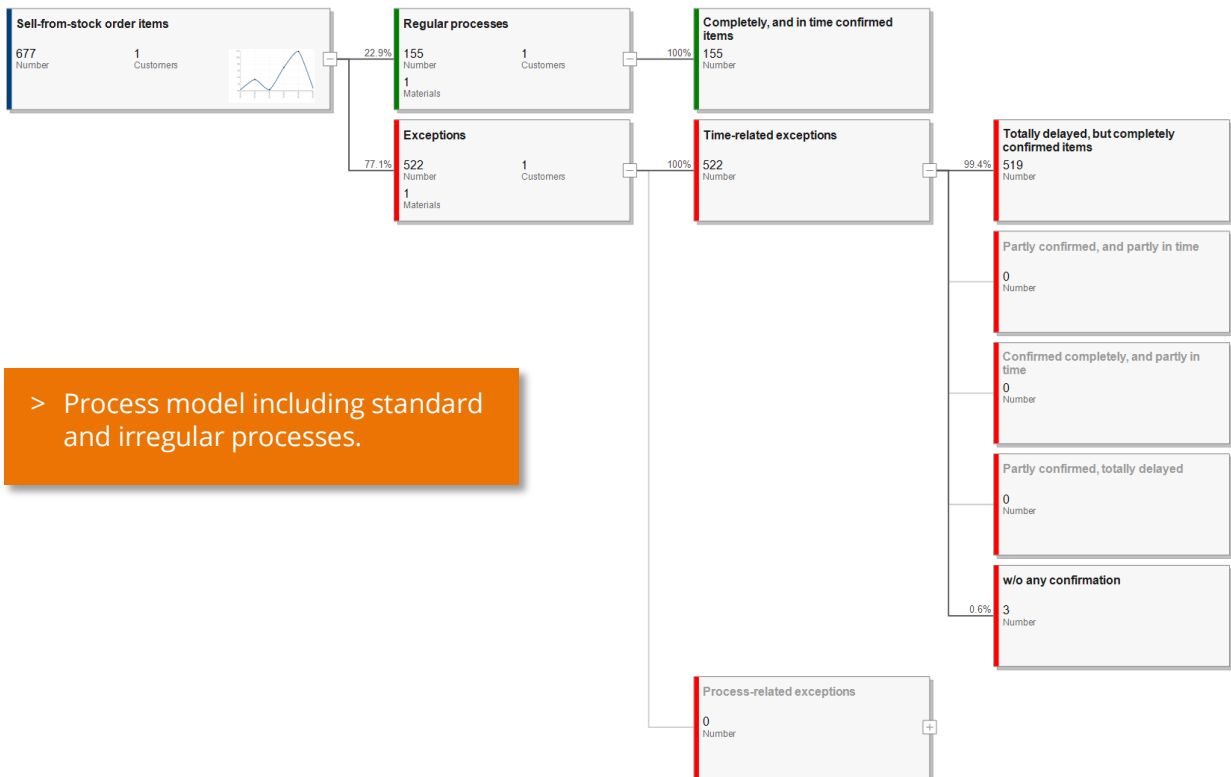
- To check process usage in an existing process model
- To track how your processes have developed over the past twelve months and systematically analyze these
- To uncover process irregularities that have occurred and foresee irregularities that may occur in future
- To improve your processes
- To examine causes for disruptions in the process flow



> Process overview including related master data and graphical trend analysis.

## > OUR SERVICE

- Uses a reference model to evaluate processes
- Depicts the processes over a 12-month period
- Shows standard and irregular processes
- Examines current process usage



> Process model including standard and irregular processes.

## > YOUR BENEFIT

- Delivers an in-depth analysis of irregularities and foresees problems
- Spots weak points to be investigated
- Offers insight into processes as they're really used
- Reduces disruptions to the process flow; recommends corrective training for users; offers tips for restructuring processes to streamline and accelerate them
- Replaces (or reinforces) spot checks for quality assurance
- Strategically monitors business process development – by stabilizing the system and fine-tuning processes with recurring irregularities
- Gives you extensive insight into all processes

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