



Productivity - Activities

Assessing automated activities

SAP systems and IT contribute a great deal to an organization's success by automating a major part of business processes. But the degree of automation – and so, the level of productivity – often varies widely from process to sub-process and from one part of an organization to another. Automation and productivity are key indicators of efficiency and can reveal strengths and weaknesses in the company's structure.

The Activities analysis helps you determine how productive sub-processes are, and to what extent they're automated. Results are based on documents posted within your live system. Particular attention is paid to whether these are posted by system

users or by dialog users who have executed mass transactions. It also measures how well processes from upstream modules and elsewhere are integrated, and focuses on documents entering the system via external interfaces.

A benchmark analysis can then be conducted to compare your results with those of other companies. Plus, system times are calculated for automated and manual activities. Finally, a relevance assessment for automation reveals the degree of significance for the modules examined.

> YOUR NEED

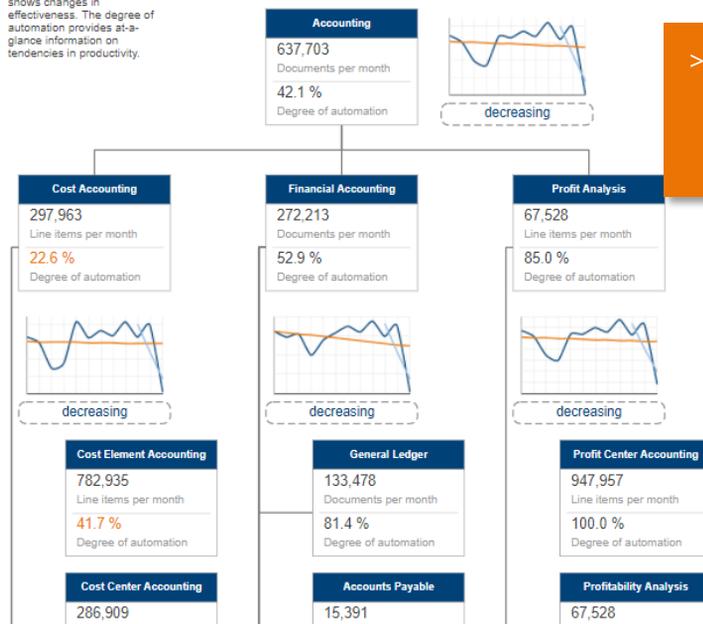
- To discover the extent to which your system supports various process activities and to compare this data with that of other organizations
- To prepare for restructuring projects
- To reveal untapped potential for automation in your system
- To find out the significance and relevance of automation in each module (in development)
- To review the significance and the effects of automated document interfaces (in development)

> OUR SERVICE

- Assesses automation in each module
- Pinpoints users and processes impacted
- Analyzes usage of mass transactions and interfaces (in development)
- Delivers a basis for comparison with other organizations

Trend and automatization accounting

The trend indicator for postings shows changes in effectiveness. The degree of automation provides at-a-glance information on tendencies in productivity.



> Excerpt from the RBE Plus Browser: The picture shows trend and automatization of the accounting section.

> YOUR BENEFIT

- Models, monitors and documents automated processes
- Cuts system time by assisting dialog users in their business processes
- Improves transparency in business process monitoring
- Reveals process errors and identifies points at which automation can boost effectiveness and efficiency
- Identifies low hanging fruits
- Collects facts relevant for organizing user departments
- Delivers a basis for decision-making and identifying automation potential; can be edited and used for presentations
- Increases user acceptance of the system

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