Productivity – Division of Responsibilities

Analyzing how SAP activities are distributed among users in your organization

SAP systems and IT contribute a great deal to an organization's success by automating a major part of business processes. But the degree of automation – and so, the level of productivity – often varies widely from process to sub-process and from one part of the organization to another. Automation and productivity are key indicators of efficiency and can reveal strengths and weaknesses in the company's structure.

The Division of Responsibilities analysis allows you to examine how dialog users impact your system's productivity. Data is based on a usage analysis of routine business processes in your live system.

The analysis examines process chains via document postings and the users who post them. It also points out users who have made changes to process documents.
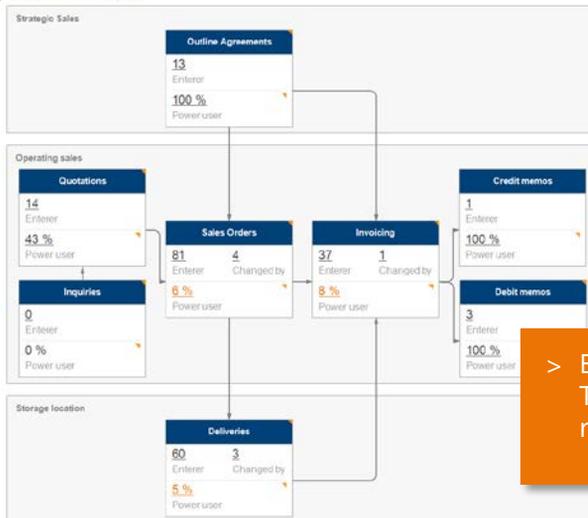
What's more, it can reveal one-sided distribution of process knowledge. This insight can be gained via a user analysis that examines peaks in document posting by specific users. Peaks are caused by users who have posted 80% of all documents. This then enables you to recognize which activities are centralized and which ones decentralized (i.e. function- or case-based processes).

> ## > YOUR NEED

- To examine your system with respect to the division of responsibilities in your organization
- To accelerate your organization's processes when function-based division of responsibilities necessitates multiple changes (and so, an investment of time, personnel and money)
- To boost process efficiency and effectiveness by reducing effort required to coordinate sub-processes
- To investigate the integration of activities within your processes
- To review centralized and decentralized processes

> OUR SERVICE

- Applies a user analysis to assess the division of responsibilities within the organization
- Classifies the company's sub-processes into centralized and decentralized (80% rule)
- Identifies the users affected – ones who entered and ones who changed documents – in routinely used process chains (in development)
- Analyzes the execution of transactions by the above-mentioned process users (in develop...

> Excerpt from the RBE Plus Browser: The picture shows the division of responsibilities in processes. (O2C)

> YOUR BENEFIT

- Detects weak points in routine processes
- Prioritizes error-prone processes and sub-processes
- Analyzes potential process cost savings
- Identifies low-hanging fruits
- Performs anonymous users analyses to pinpoint process peaks and troughs
- Supports creation of a corporate strategy for centralizing or decentralizing workflows
- Scales down resources needed for process management and troubleshooting
- Uses assessment criteria that are objective and replicable
- Suggests persuasive arguments for user departments
- Reveals sequential execution of processes = offers time-saving analysis preparation
- Delivers a documented basis for making decisions about how to divide responsibilities in your organization. It can be edited and used for presentations.

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