



Productivity – Process Automation

Assessing automation in your SAP systems

SAP systems and IT contribute a great deal to an organization's success by automating a major part of business processes. But the degree of automation – and so, the level of productivity – often varies widely from process to sub-process and from one part of the organization to another. Automation and productivity are key indicators of efficiency and can reveal strengths and weaknesses in the

company's structure.

The Workflow analysis helps you examine the efficiency of your workflows based on a usage analysis of your live system, particularly embedded processes. It investigates automated processes (or parts of processes) for the use of workflow definitions, executed workflows and specific work items.

> YOUR NEED

- To evaluate your system's efficiency with respect to automation of embedded processes
- To ferret out and delete superfluous workflow data to boost transparency in your workflow landscape
- To clean up workflow templates to create workflows
- To pinpoint bottlenecks, disruptions to flow and delayed workflows
- To check whether your workflows can be integrated into your business processes

> OUR SERVICE

- Examines workflows (workflow definitions, executed workflows and work items)
- Evaluates the integration of automated processes (in development)
- Assesses the process automation of embedded workflows (in development)

Scorecard

| USERS | |
|-------------------------------------|-----|
| Actual agents in executed workflows | 196 |
| Average workflows per user | 3 |
| | |
| | |

> Excerpt from the RBE Plus Browser: The picture shows the scorecard of process automation and details of the workflow analysis

| DEFINITIONS | |
|-------------------------------|-------|
| Created or changed workflows | 23 |
| Workflows with release status | 26 |
| Tasks in workflows | 147 |
| Used workflow definitions | 4.6 % |

| PROCESS DATA | |
|--------------------------------|---------|
| Executed workflows | 4 |
| Tasks in executed workflows | 139,941 |
| Ratio of completed workflows | 97.9 % |
| Ratio of workflows with errors | 0.2 % |

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Created or changed workflows (details)

23 / 23 [Reset](#)

| <input type="checkbox"/> | Num... | Obj... | Version | Work... | Work... | Indic... | Indic... | Flag... | Work... | Last ... | Date ... | Stan... | Obj... | Obj... | Pack... | Short... | Value... |
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| <input type="checkbox"/> | WS00282041 | Erzeugung der | 0005 | S | | | | | 0 | HERMEN | 19.07.2012 | WS | 00282041 | Erzeugung der | /SEEA G/DS_ | Seeburger | 1 |
| <input type="checkbox"/> | WS00282042 | Wareneingang | 0005 | S | | | | | 0 | HERMEN | 09.09.2013 | WS | 00282042 | Wareneingang | /SEEA G/DS_ | Seeburger | 1 |
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> YOUR BENEFIT

- Offers time-saving preparation of a workflow analysis
- Accelerates and facilitates identification of weak points in workflows
- Uses assessment criteria that are objective and replicable
- Prioritizes process corrections for failure-prone workflows
- Identifies low-hanging fruits
- Suggests persuasive arguments for user departments
- Delivers a documented basis for making decisions about the routine execution of processes via workflows - it can be edited and used for presentations

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